

INSTALLATION & OWNER'S MANUAL

**Model E080CS & E100CS** 

80 & 100 PPD Professional-Grade, Crawl Space Dehumidifier



Product Info & Digital Manual

PLEASE LEAVE THIS MANUAL WITH THE DEHUMIDIFIER OWNER

# TABLE OF CONTENTS

SPECIFICATIONS
SAFETY INSTRUCTIONS
CRAWL SPACE DEHUMIDIFICATION
OPERATING THE DEHUMIDIFIER
Energy Savings Tips4
MAINTENANCE
Cleaning the Filter
CLEANING THE DRAIN
PREPARING THE UNIT FOR INSTALLATION
Repositioning the User Interface for the Application6
Installing the Duct Collars7
INSTALLING THE DEHUMIDIFIER
Dehumidifier Location7
Leveling and Raising the Dehumidifier
Installing a Condensate Pan Under the Dehumidifier8
Installing the Drain
Installing the Condensate Pump8
INSTALLING DUCTWORK

WIRING	
Wiring to Remote Controls	9
Wiring to a Float Switch	9
SETTING THE DESIRED HUMIDITY LEVEL	
Dew Point Control	10
Humidity Control	
INSTALLER SETUP	
Setting Up Remote Control – Crawl Space/	
Sealed Attic	
%RH Control	
STARTING UP THE UNIT AND SEQUENCE OF OPERATION.	
STARTING UP THE UNIT AND SEQUENCE OF OPERATION Using the Dehumidifier Control Only	
-	
Using the Dehumidifier Control Only	
Using the Dehumidifier Control Only Using a Model 76 as a Remote Control	
Using the Dehumidifier Control Only Using a Model 76 as a Remote Control TROUBLESHOOTING	
Using the Dehumidifier Control Only. Using a Model 76 as a Remote Control. TROUBLESHOOTING Diagnostic Codes.	
Using the Dehumidifier Control Only. Using a Model 76 as a Remote Control. TROUBLESHOOTING Diagnostic Codes. Troubleshooting Guide.	

# SPECIFICATIONS

	Model E	080	Model E	100
Unit Weight	63 lb	63 lbs. 64 lbs.		
<b>Capacity</b> 80°F, 60% RH Conditions	80 pints per day	80 pints per day @ 185 CFM 100 pints per day @ 2		/ @ 280 CFM
<b>Power</b> 115 VAC, Single Phase, 60 Hz	5.1 A operating current 6.9 A operating current		ig current	
Dehumidifier Inlet Air Conditions		<b>Dehumidification:</b> 50°F–104°F, 40°F dew point minimum <b>Ventilation:</b> 40°F–140°F, 0% RH–99% RH (non-condensing)		
Filter		MERV 8, washable		
	External Static Pressure ("w.c.)	Airflow (CFM)	External Static Pressure ("w.c.)	Airflow (CFM)
	0.0	185	0.0	280
Airflow	0.2	135	0.2	245
	0.4	85	0.4	210
	Installation no	ot advised	0.6	175

NOTE: Rated capacity and current draw measured at 80°F/60% RH inlet conditions at 0.0 external static pressure.

# SAFETY INSTRUCTIONS

Be sure to read and understand all safety precautions and instructions before installing and operating the unit.

## **WARNING**

The following precautions indicate a hazardous situation that, if not avoided, could result in death or serious injury.

- Always disconnect electrical power before starting installation or servicing to avoid electric shock.
- Always wear glasses/goggles and gloves when installing the unit. Sharp edges may cause serious cuts. Use care when cutting plenum openings and handling ductwork.
- Be sure to use caution when handling the unit. Dropping the unit may cause personal injury or equipment damage.

# **A**CAUTION

The following precautions indicate a hazardous situation that, if not avoided, could result in minor or moderate injury.

- Be sure the installation, service and maintenance are performed by a qualified service technician. Improper installation may cause injury or property damage.
- This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety.
- Be sure to supervise children to ensure that they do not play with the unit.
- Be sure to replace a damaged supply cord. It must be replaced by a special cord or assembly available from the manufacturer or its service agent.

## NOTICE

The following statements indicate a situation which can cause damage to the equipment and personal property, or cause the equipment to operate improperly.

- Do not use in pool applications. Pool chemicals can damage the dehumidifier.
- Do not use solvents or cleaners on or near the circuit board. Chemicals can damage circuit board components.
- Wait 24 hours before running the unit if it was not shipped or stored in the upright position.
- Do not use dehumidification to prevent window condensation in the winter. To address window condensation, use ventilation to lower indoor humidity in the winter.

# **CRAWL SPACE DEHUMIDIFICATION**

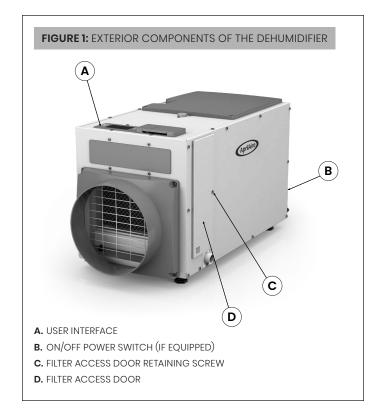
The AprilAire Dehumidifier controls the humidity level in your crawl space. A powerful blower inside the dehumidifier draws air into the cabinet where it is filtered before having moisture removed. A sealed refrigeration system removes moisture by moving the air through a series of tubes and fins that are kept colder than the dew point of the incoming air. The dew point is the temperature at which moisture in the air will condense, much like what occurs on the outside of a cold glass on a hot summer day. The condensed moisture drips into the dehumidifier drain pan to a drain tube routed to the nearest floor drain or condensate pump. After the moisture is removed, the air moves through a second coil where it is reheated before being sent back into the crawl space. The air leaving the dehumidifier will be warmer and drier than the air entering the dehumidifier.

You can reduce the amount of humidity that enters the home by closing windows, doors and fireplace flues when outdoor humidity is high, and by drying clothes outside. Direct exhaust from kitchen vents and bath fans is the best means of controlling humidity due to cooking and showers/baths. The dehumidifier is not designed to prevent window condensation in winter. Use ventilation to lower indoor humidity levels in the winter.

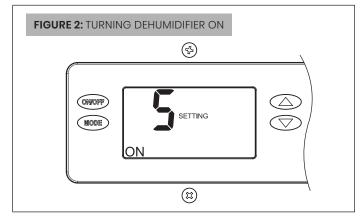
## **OPERATING THE DEHUMIDIFIER**

1. If equipped, use the ON/OFF Power Switch, located by the power cord, to apply power to the dehumidifier.

**NOTE:** The unit can remain plugged in with the ON/OFF Power Switch on (if equipped) unless the unit will not be used for an extended period. Use the ON/OFF Button on the user interface to turn the unit off for short durations. When the unit is idle (neither the fan nor the compressor running) the unit will use less than 3W of power.

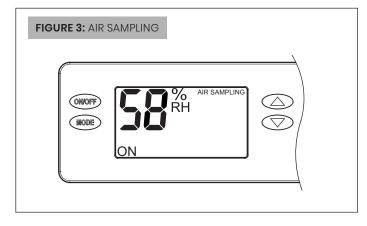


 Use the ON/OFF Button (see FIGURE 2) on the user interface to turn the dehumidifier ON. The first press of a button will turn on the display light, so if the display was dark, you might need to press it again. Once ON, the display will show the current dehumidifier setting.

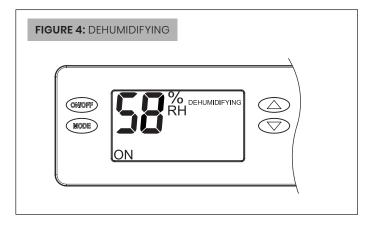


3. The dehumidifier blower will turn on, the word SETTING disappears from the display, and the words AIR SAMPLING appear (see FIGURE 3). This wording indicates that the dehumidifier is sampling the air to determine if dehumidification is needed and shows the measured humidity level.

If the control is already ON, increasing the dryness setting will initiate air sampling.



**4.** After sampling the air for 3 minutes, if the dew point is above the setting, the compressor turns on to dehumidify the space. The word **DEHUMIDIFYING** appears when the compressor is turned on (see **FIGURE 4**).



### **ENERGY SAVINGS TIPS**

### **ENERGY SAVINGS TIP #1:**

Adjust the dew point setting to be as low as is comfortable to reduce dehumidifier run time. If it feels clammy or "smells musty," raise the dew point setting. To save energy, turn the dehumidifier to OFF when you open your windows, just as you would with air conditioning.

### ENERGY SAVINGS TIP #2:

If vacating your home for an extended period in the summer, set the dew point setting to 3 and set your thermostat as high as you are comfortable setting it to in the cooling mode. This will keep the humidity at a controlled level while minimizing the amount of cooling energy used.

## MAINTENANCE

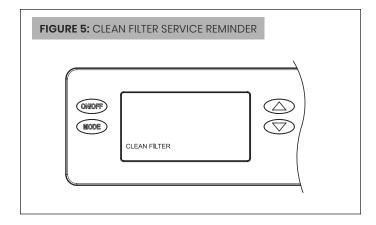
### **CLEANING THE FILTER**

After initial installation the air filter and drain should be checked and cleaned every 6 months.

- 1. Press the ON/OFF Button on the user interface to turn the unit OFF.
- Loosen the retaining screw on the filter access door (see FIGURE 1) from the drain side of the dehumidifier until it releases and then remove the filter door.
- 3. Slide the filter out of the dehumidifier.
- **4.** Rinse the filter with water to remove dust and collected particles from the filter.
- 5. Shake off excess water from the filter.
- 6. Clean the drain as described in CLEANING THE DRAIN on page 5.
- 7. Reinstall the filter. An arrow on the filter frame shows the direction of airflow and it should point into the dehumidifier.
- 8. If the filter does not slide back in, make sure the drain insert has been properly installed. See **INSTALLING THE DRAIN** on page 9.
- 9. Replace the filter access door and tighten the retaining screw.

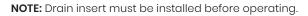
10. Press the ON/OFF Button to turn the dehumidifier back ON.

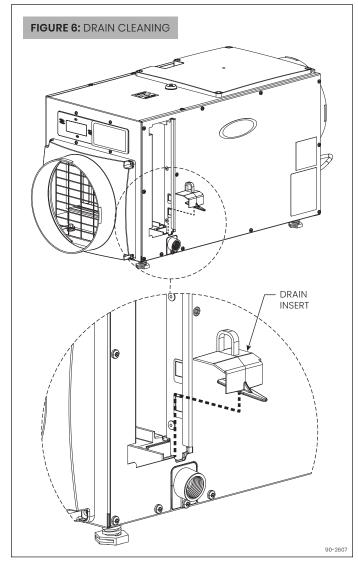
The CLEAN FILTER service reminder (see **FIGURE 5**) will display on the control every 6 months. **To clear the service message**, **press the ▲ and ▼ buttons simultaneously for 3 seconds.** 



## CLEANING THE DRAIN

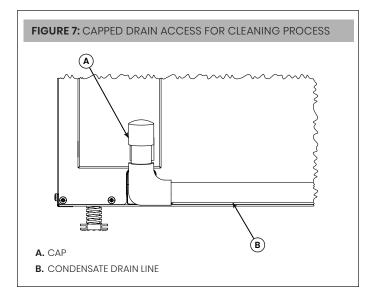
1. With the filter door on the drain side of the dehumidifier removed, reach in and pull out the drain insert using the finger loop (see **FIGURE 6**).





2. Clean the accessible portion of the drain pan and the drain insert using a mild detergent.

 If the drain has a capped tee or elbow to allow cleaner to be poured directly in the drain, remove the cap and pour approximately one cup of white vinegar into the tube (see FIGURE 7). If there is no visible access to the drain line from outside of the dehumidifier, pour approximately one cup of white vinegar into the drain pan of the dehumidifier where the drain insert was located.



- Reinstall the drain insert by gently placing the tip into the drain opening and rocking the insert downwards into place (see FIGURE 6). When inserted properly, the top of the drain insert will be at the same height as the filter guide channel.
- 5. If the dehumidifier has clear flexible drain tubing, look for excess buildup in the drain line that might prevent water flow, and replace as needed. Clear, smooth, flexible 3/4" inner diameter (ID) drain tubing is available in most hardware stores or Do-It-Yourself (DIY) retail stores.

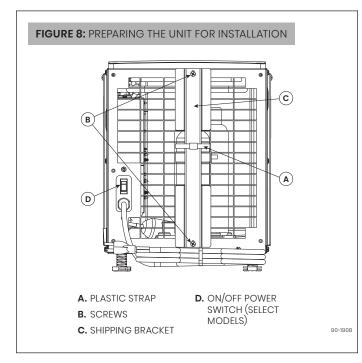
# NOTICE

Running the dehumidifier without the drain insert can lead to condensate leaks.

# PREPARING THE UNIT FOR INSTALLATION

**IMPORTANT:** Cut the strap securing the compressor shipping support bracket and remove the strap and shipping bracket (see **FIGURE 8**).

- 1. Clip off and remove the plastic straps securing the compressor to the shipping bracket.
- 2. Remove the two screws securing the shipping bracket to the housing. Remove and discard the shipping bracket, and reinstall the two screws in the dehumidifier.

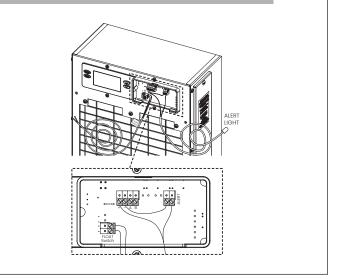


### FLOAT SWITCH AND ALERT LIGHT WIRING

**IMPORTANT:** Remove the ALERT LIGHT and FLOAT Switch cables from around the duct collar.

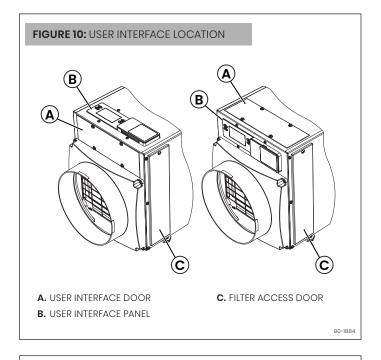
Remove the wire access cover. Plug the 2-terminal block connected to the FLOAT Switch cable into the pins labeled FLOAT Switch on the circuit board. Plug the 4-terminal block connected to the cable into the pins labeled + – A B and the remaining 2-terminal block from the cable into the pins labeled ALERT (see **FIGURE 9**).

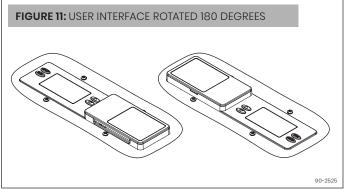
### FIGURE 9: FLOAT SWITCH AND ALERT LIGHT WIRING



### **REPOSITIONING THE USER INTERFACE FOR THE APPLICATION**

Locate the onboard user interface on the top of the dehumidifier or at the front of the dehumidifier if the user interface cannot be seen/accessed in the top orientation (see **FIGURE 10**). It may also be rotated 180 degrees in either orientation (see **FIGURE 11**).





### MOVING THE CONTROL

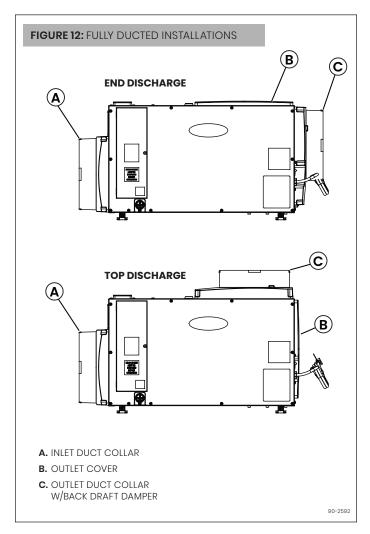
- 1. Remove the front user interface door.
- 2. Remove the filter access door and filter.
- **3.** Detach the onboard user interface by removing the four (4) screws around the user interface.

**NOTE:** Use one hand to support the bottom of the onboard user interface when removing.

- 4. Keep the user interface in the unit and relocate to the front access hole.
- 5. Secure the user interface with the same four screws used to attach the user interface to the top of the unit.
- 6. Secure the user interface door to the top of the unit.

### **INSTALLING THE DUCT COLLARS**

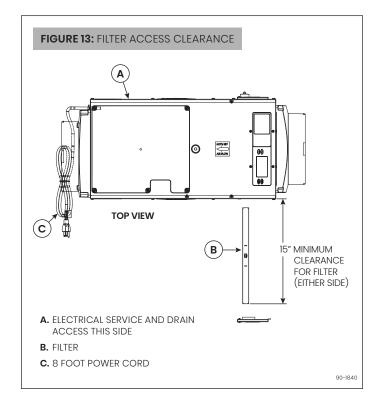
- Use the screws in the parts bag to attach the duct collars to the inlet and outlet of the dehumidifier. The outlet collar has a backflow damper.
- The outlet duct collar may be attached to the top or end of the unit. Move the outlet cover to the location not being used (see **FIGURE 12**).
- Make sure there are no bends in the ductwork coming off the outlet **for a minimum of 4**". This precaution will ensure that the ductwork will not interfere with the backflow damper function.



## INSTALLING THE DEHUMIDIFIER

### **DEHUMIDIFIER LOCATION**

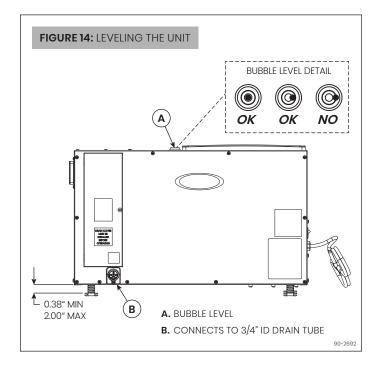
- Electrical service access and drain cleaning will require the removal of the electrical service side panel (see FIGURE 13).
   Allow sufficient space for service on this side of the unit.
- The filter can be removed from either side of the dehumidifier. Allow sufficient space for the filter to be removed and reinstalled.
- If locating the unit where it is not readily accessible (such as a crawl space, an attic, or even a basement for some individuals), consider controls such as the Model 76 Dehumidifier Control, which can be mounted in the living space and wired to the dehumidifier.
- For attic installations, suspending the dehumidifier is recommended to reduce noise transference.
- Always install the dehumidifier in or above a condensate pan when locating in or above a finished space.



### LEVELING AND RAISING THE DEHUMIDIFIER

The feet can be adjusted to level the unit and accommodate drain fittings and condensate pans as required. Use the topmounted bubble level to adjust the feet until the bubble is within the outer circle (see **FIGURE 14**). Leveling is required to ensure proper drainage from the dehumidifier.

If installing a condensate pump to the side of the unit more elevation than can be provided by the adjustable feet may be needed. Risers (Part #5879) or hanging kits (Part #5822) are available to lift the dehumidifier higher off the floor.



### INSTALLING A CONDENSATE PAN UNDER THE DEHUMIDIFIER

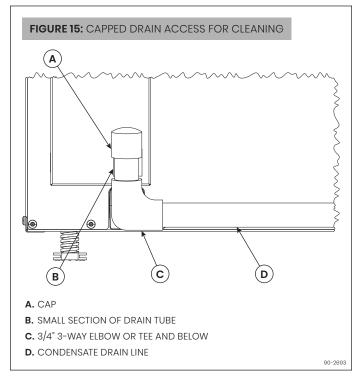
Always install the dehumidifier in or above a condensate pan when locating it above a finished space. Adhere to local codes regarding draining of the condensate pan. If a condensate pump is needed, make sure it is in the condensate pan as well. Install a float switch in the condensate pan and/or use the overflow wires/terminals on the condensate pump to stop the dehumidifier should overflow occur. See **WIRING TO A FLOAT SWITCH** on page 10.

### **INSTALLING THE DRAIN**

#### **USING HARD PIPE:**

- Install a 3/4" PVC slip x 3/4" MNPT PVC fitting to the dehumidifier and use 3/4" nominal PVC Schedule 40 pipe to run the condensate line to the nearest floor drain or to an outside location that slopes away from the building.
- Always maintain a constant downward slope in drain piping. Ensure that drain tubing does not interfere with removal of the side panel or filter door.
- Do not use metal fittings and only hand-tighten threaded fittings. PTFE thread seal tape is recommended for threaded connections.

- Install a two or three-way elbow at the dehumidifier outlet with a small, capped vertical tube (do not cement cap in place) to allow for cleaner to be poured into the drain line (see **FIGURE 15**).
- PVC primer and cement is recommended for slip-fit connections (do not cement threaded connections).

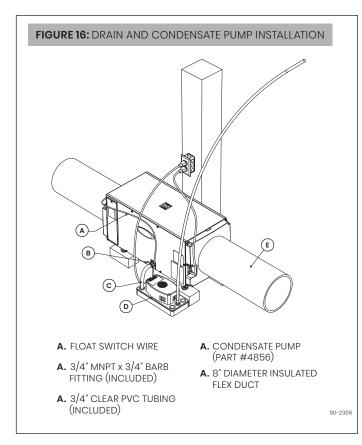


#### **USING FLEXIBLE TUBING:**

- Install the provided 3/4" NPT x 3/4" hose barb fitting and use 3/4" I.D. flexible drain tubing. Hand-tighten the fitting to the dehumidifier. PTFE thread seal tape is recommended for threaded connections.
- Always maintain a constant downward slope from the dehumidifier to the nearest floor drain or condensate pump, and do not allow soft tubing to curl up, which may result in air lock.

### INSTALLING THE CONDENSATE PUMP

- The AprilAire Model 4856 condensate pump is capable of lifting water up to 22 feet (see **FIGURE 16**).
- The dehumidifier can be elevated (while remaining level) to increase downward slope for proper draining.
- Wire the float switch terminals to the normally closed contacts on the condensate pump (see **FIGURE 18**).



# **INSTALLING DUCTWORK**

Add ductwork to the inlet and outlet of the dehumidifier to ensure dehumidifed air is circulated throughout the crawl space and reduce the noise level of the dehumidifier. Point the inlet and outlet ducts in opposite directions to minimize recirculation of dehumidified air.

- Maximum recommended total duct length is 100 feet.
- To avoid pulling in dirt and other particles, do not lay intake duct on the floor of the crawl space.

**NOTE**: Maximum allowable static pressure is 0.4" w.c. for the E080CS and 0.6" w.c. for the E100CS.

## WIRING

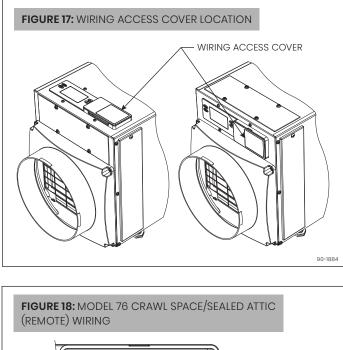
No additional wiring is needed unless:

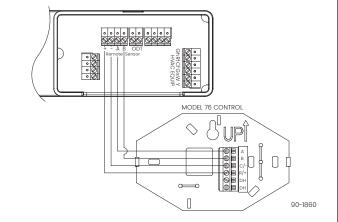
- a separate, remote control such as a dehumidistat is to be used
- a float switch, either integral to a condensate pump or mounted to the condensate pan, is used

Use 18-22 AWG wire for any needed wiring. Access the dehumidifier wiring terminals by pulling off the wiring access cover near the dehumidifier control display (see **FIGURE 17).** Snap the wiring access cover back into place after completing all wiring.

### WIRING TO REMOTE CONTROLS

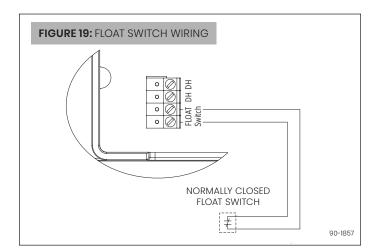
The Model 76, when used as a **remote control**, allows the user to see the humidity sensed by the dehumidifier and adjust the dehumidifier setting from a remote location. This is most often used when the **dehumidifier** and serves a hard-to-reach location such as a crawl space or basement. Wire the remote control as shown in **Figure 17** (see page 11 for setup).





### WIRING TO A FLOAT SWITCH

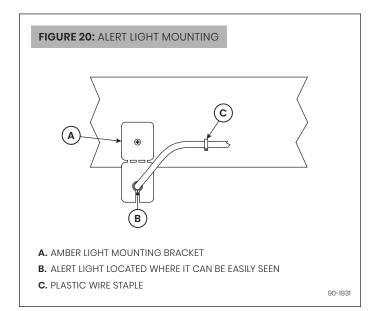
Use only if the installation includes a float switch or a condensate pump. The dehumidifier leaves the factory with a jumper wire installed in the float switch terminals. Remove the jumper and wire the float switch terminals to the float switch or condensate pump overflow switch as shown in **FIGURE 19**.



### **ALERT LIGHT MOUNTING**

- 1. Locate the alert light mounting bracket where it will be readily visible.
- 2. Run the ALERT LIGHT to the mounting bracket and clip it in the bracket (see FIGURE 20). Use the provided plastic wire staples to secure the wire in place.

NOTE: The alert light does not need to be installed for the unit to function



## SETTING THE DESIRED HUMIDITY LEVEL

The dehumidifier can be set up to control based on dew point or relative humidity (%RH).

### **DEW POINT CONTROL**

The dehumidifier on-board control will display the dryness setting when not running, and displays the measured humidity when running.

The UP and DOWN arrow buttons allow the dryness setting to be set from 1 to 7. Use the ON/OFF button to turn the dehumidifier ON or OFF.

Set the control at 3 for initial operation. This setting and corresponding dew point is recommended for preservation and preventing condensation on floor joists. Allow the dehumidifier to run until it reaches the setting before deciding if you want to change the setting.

- If you prefer the air to be more dry, increase the dryness level.
- If you prefer the air to be less dry, decrease the dryness level.
- See **TABLE1** for dryness settings and corresponding dew point (DP).

**EXAMPLE:** At a crawl space temperature of 70°F and a dryness level setting of 3 (57°F DP), the dehumidifier will work to achieve a 63% relative humidity level.

- The %RH values are +/- 5% and are to be used as a GUIDE ONLY.
- The crawl space temperature is measured at the dehumidifier inlet.

### HUMIDITY CONTROL

The dehumidifier on-board control will display the humidity setting when not running, and displays the measured humidity when running.

The UP and DOWN arrow buttons allow the humidity level to be set from 40% to 80% relative humidity. Use the ON/OFF button to turn the dehumidifier ON or OFF.

Set the control at 55%RH when first installed. Allow the dehumidifier to run until it reaches the setting before deciding if you want to change the setting.

- If you prefer the air to be more dry, decrease the humidity setting.
- If you prefer the air to be less dry, increase the humidity setting.

When first installed, your dehumidifier has to remove all the moisture that is initially in your home. The home acts like a sponge so the moisture in the materials of your home is at the same level as the air. After drying the air, the materials of the home will release moisture back into the air until they are again at the same level. As a result, it is not uncommon for the dehumidifier to operate for an extended period when first installed.

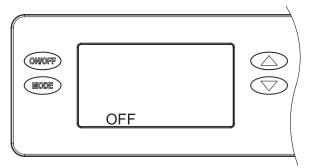
### TABLE 1 – %/RH (+/-5%) Based on Dryness Setting and Crawl Space Temperature

Dryness Setting	Crawl	Space Tempe	erature
& Dew Point	60°F	65°F	70°F
1 – Less, 65°F DP			84%
2 – 61°F DP		86%	73%
3 – Normal, 57°F DP	88%	74%	63%
4 – Normal, 53°F DP	76%	64%	54%
5 – Normal, 49°F DP	65%	55%	46%
6 – 46°F DP	55%	47%	39%
7 – Most Dry, 42°F DP	47%	40%	34%

## **INSTALLER SETUP**

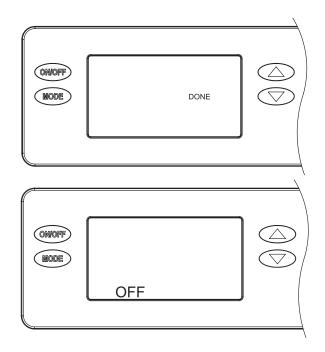
### Enter the setup menu if:

- a remote control will be used
- you wish to control the dehumidifier by setting the Relative Humidity (%RH) limit (the default control setting is dewpoint level)
- 1. Plug unit in and turn power switch ON.
- 2. The onboard control screen should display OFF. If not OFF, press the ON/OFF button to turn the unit OFF.



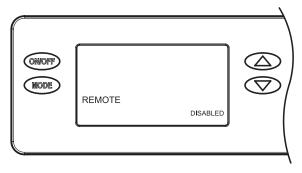
**NOTE:** If the display backlight is not on, the first button press (any button) will only turn on the backlight. Press the button a second time to achieve function.

- **3.** Hold the MODE button on the onboard control for 3 seconds to enter the installer setup menu.
- **4.** Navigate through the following screens to set up the dehumidifier for the installed application.
- 5. Use the ▲ or ▼ button to select items and use the MODE button to switch to the next setup option. To exit the installer setup, scroll through all options using the MODE button.
- 6. After the installer setup options have been completed, the word **DONE** will blink for 3 seconds and the control will return to the **OFF** screen.



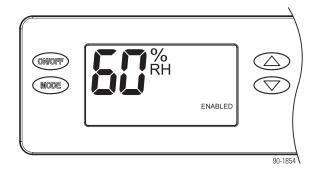
### SETTING UP REMOTE CONTROL – CRAWL SPACE/SEALED ATTIC

If wiring to a Model 76 for remote control (see page 10 for details) press the ▲ or ▼ button to **ENABLE**, from the REMOTE menu.



### %RH CONTROL

By default, this control is based on dew point and uses a dryness setting of 1-7 (see **TABLE 1**). If the preferred setting and control method is relative humidity (%RH), press the  $\blacktriangle$  or  $\checkmark$  button to **ENABLE**.



# STARTING UP THE UNIT AND SEQUENCE OF OPERATION

Ensure unit is plugged in and use the ON/OFF power switch near the power cord to apply power to the dehumidifier.

### USING THE DEHUMIDIFIER CONTROL ONLY

- 1. Press the ON/OFF Button to turn the dehumidifier control ON. The display will show the current dew point or humidity setting, and the blower will turn on to start sampling. The setting will be replaced by the measured humidity and the words **AIR SAMPLING** appear on the display.
- Use the ▲ or ▼ button to adjust the dew point or humidity setting as desired. The recommended initial setting is 3 using dew point control or between 55% and 59%.
- **3.** After three (3) minutes of sampling, the measured dew point or humidity will be compared to the setting:
  - a. If the dew point or humidity is above the setting, the dehumidifier compressor turns on and the words AIR
     SAMPLING will be replaced by the word DEHUMIDIFYING. The compressor remains on until the measured dew point falls below the setting or the measured humidity falls 3% RH below the setting.
  - **b.** If the measured dew point or the humidity is below the setting, the blowers turn off and the display returns to showing the setting.
- 4. The dehumidifier will sample again every 60 minutes, or at any time if the humidity setting is lowered

### USING A MODEL 76 AS A REMOTE CONTROL

- Press the ON/OFF Button to turn the dehumidifier control ON. The display will show the word REMOTE to indicate that a remote control is to be used to control the dehumidifier.
- 2. At the Model 76, press the ON button; the Model 76 will display the RH measured at the dehumidifier, and the dehumidifier blower will turn on to start sampling the air.
- Use the ▲ or ▼ button on the Model 76 to adjust the dryness level as desired. The dryness levels range from 1 to 7, with 1 being least dry and 7 being most dry; the recommended initial setting is 3.
- **4.** After three (3) minutes of sampling, the measured humidity will be compared to the setting:

- If the humidity is above the setting, the dehumidifier compressor turns on and the word ON flashes on the Model 76 display.
- 6. If the measured humidity is below the setting, the dehumidifier blower turns off.
- 7. The dehumidifier will sample again every 60 minutes, or at any time if the dryness level is increased.

# TROUBLESHOOTING

Technical support is available Monday through Friday 7:00 a.m. to 5:00 p.m. CST at 800.334.6011. Use the guides on the following pages to identify and correct system faults. Contact Technical Support before replacing the unit or any components and for additional troubleshooting.

### **DIAGNOSTIC CODES**

When an error occurs, the Diagnostic Code along with **SERVICE REQUIRED** will be displayed on the user interface screen.

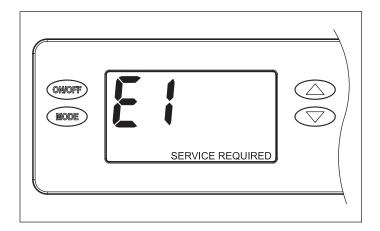
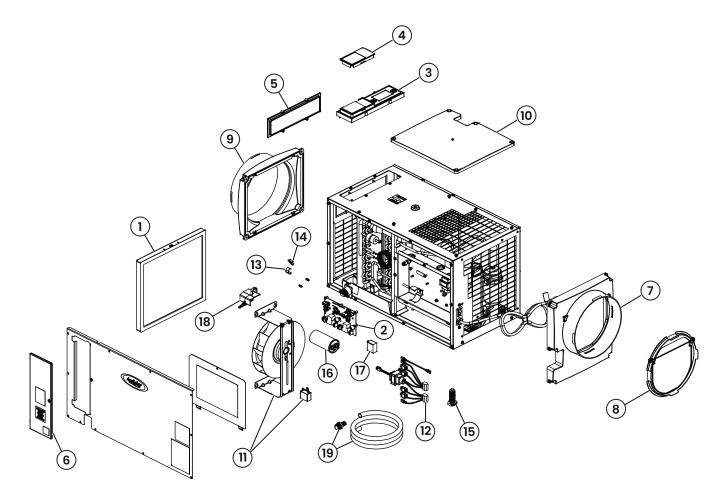


TABLE 2: DIAGNOSTIC CODES				
Diagnostic Code	Failure Mode	Action	Reset	
E1	Internal Humidity or Temperature Sensor Open or Shorted	<ol> <li>Cycle power to clear error code.</li> <li>If error code reoccurs, replace User Interface, Part #5445.</li> </ol>	Cycle Power	
E2	High Refrigeration Pressure	<ol> <li>Verify that the fan works, the backflow damper swings freely, and there is no blocked or restricted ductwork.</li> <li>If the fault persists, call Technical Support.</li> </ol>	Cycle Power	

TABLE 2: DIAGNOSTIC CODES				
Diagnostic Code	Failure Mode	Action	Reset	
E3	Model 76 Remote Control Communication Loss	<ol> <li>Check connections between Model 76 and dehumidifier user interface. Terminals should be fully inserted and secured in the user interface and Model 76 control terminals.</li> <li>If connections are correct and secure, turn off the dehumidifier and remove the Model 76. Use a short section of 4-wire cable to reconnect the Model 76 to the user interface. Turn the dehumidifier back on and increase the dryness level setting on the Model 76. If the dehumidifier turns on, a problem exists with the wiring between the dehumidifier and control.</li> <li>If the dehumidifier does not turn on, call Technical Support.</li> </ol>	Self-Correcting	
E4	Insufficient Capacity	<ol> <li>Check the frost sensor connection at the power board. The terminal should be fully seated on the power board pins.</li> <li>Remove the side access panel and verify that the sensor is secured to the suction line.</li> <li>If the sensor is connected and secured to the refrigeration line, proceed to the next step.</li> <li>Reset the fault by cycling power to the dehumidifier.</li> <li>Turn the humidity setting down (below room/home humidity level) to make a dehumidification call.</li> <li>Allow the fan and compressor to run for approximately 10-15 minutes and then enter diagnostic test mode by simultaneously pressing the ▲ button and MODE button for 3 seconds. The LCD will display:         <ul> <li>the temperature measured by the internal sensor while also displaying the words AIR SAMPLING and ON</li> <li>the frost sensor temperature while also displaying the word ON. Scroll through these values and by using the ▲ or ▼ button.</li> </ul> </li> </ol>	Cycle Power	
E5	High Temperature Thermistor Failure	<ol> <li>Check the high temperature sensor connection at the power board. The terminal should be fully seated on the power board pins.</li> <li>Remove the side access panel and verify the sensor is not damaged and connected to the refrigeration line coming from the compressor.</li> <li>If the sensor is connected and secured to the refrigeration line, it may need to be replaced with Part #5456 - contact Technical Support to confirm.</li> </ol>	Cycle Power	
E6	Low Temperature Thermistor Failure	<ol> <li>Check the low temperature sensor connection at the power board.</li> <li>Remove the side access panel and verify the sensor is not damaged and connected to the suction line.</li> <li>If the sensor is connected and secured to the refrigeration line, it may need to be replaced with Part #5455 - contact Technical Support to confirm.</li> </ol>	Cycle Power	
E7	Float Switch Open	<ol> <li>Empty the condensate pan.</li> <li>Check the float switch connection at the user interface.</li> <li>Check the float switch, verify jumper is between float switch terminals on dehumidifier user interface.</li> <li>If the problem persists, replace the float switch.</li> </ol>		
E8	Inlet Air Temperature Out of 50°F–104°F Range, or Dew Point Below 40°F	<ol> <li>Verify all ductwork is properly sealed.</li> <li>Check for air leakage that might affect the temperature or RH of the incoming air.</li> <li>If the air temperture is in range and the dew point is above 40°F, contact Technical Support.</li> </ol>	Self-Correcting	
ні (ЕО)	High Dew Point (High Dew Point on Model 76)	<ul> <li>8. Verify unit is functioning properly by checking self-correcting diagnostic codes.</li> <li>9. If there has been an environmental event causing a spike in moisture/ humidity, allow the dehumidifier to continue to run.</li> <li>10. If the fault persists, contact Technical Support.</li> </ul>	Self-Correcting	

TABLE 3: TROUBLESH	OOTING GUIDE				
Symptom	Failure Mode	Action			
Dehumidifier does not turn on/run.	No power to unit.	<ul> <li>Check that the dehumidifier is plugged in.</li> <li>Check that the power switch is turned ON.</li> <li>Check that the control is turned ON.</li> <li>Check that the circuit breaker has not tripped.</li> </ul>			
Dehumidifier blower is running but with little or no airflow.	Pressure drop across dehumidifier is higher than 0.4" w.c. for Model E080 or 0.6" w.c. for Model E100/E100H.	<ul> <li>Check dehumidifier air filter and wash or replace.</li> <li>Check for blocked ductwork and clear.</li> <li>Verify that the outlet collar with backflow damper is installed on the outlet side of the dehumidifier.</li> <li>Check if backflow damper is blocked or stuck and remove obstruction.</li> </ul>			
	Float Switch open ( <b>E7</b> appears on display).	<ul> <li>If float switch is installed, check connections at user interface and empty the condensate pan.</li> <li>If no float switch is installed, check that the jumper is installed at the float switch terminals on the user interface.</li> </ul>			
Dehumidifier blower is running but compressor	Unit is defrosting.	<ul> <li>Frosting occurs when the incoming air is cool and or the airflow is restricted. Frosting due to cold/dry operation and <b>DEFROSTING</b> will show on the disple blocked ductwork or a dirty filter.</li> </ul>	conditions is a noi	rmal part of	
is not.	Inlet air temperature is outside of the 50°F–104°F range or the dew point is below 40°F and there is a demand for dehumidification.	<ul> <li>Verify all ductwork is properly sealed. Dehumidification will restart by itself when the incoming air temperature is within range and the dew point is above 40°F. E8 appears on the display when inlet air conditions prevent operation.</li> </ul>			
When zoned, the dehumidifier damper does not open in INSTALLER TEST mode.	Incorrect damper wiring or bad connection.	<ul> <li>Verify wiring between dampers and 24 VAC transformer.</li> <li>If wired for Two Zone operation, verify that 24 VAC transformer is 40 VA minimum.</li> <li>Check all wiring connections between dampers and user interface.</li> <li>Verify the normally closed dampers are in the Primary Zone ductwork and the normally open dampers are in the Secondary Zone ductwork.</li> </ul>			
	Cycle time has been met.	• The damper will not open if the ventilation time he	as already been me	et.	
	Incorrect transformer wiring.	<ul> <li>Verify wiring between damper, VENT terminal, and be wired in series.</li> <li>Verify that 24 VAC transformer is 10 VA minimum c</li> </ul>			
The ventilation damper does not		Check that the ODT is wired correctly to the dehumidifier user interface and connections	Outdoor Temperature	Resistance	
open when the		are secure.	0°F	84,500 Ohms	
HVAC fan is active.	ODT error or outdoor air	Check that the ODT is installed in the outdoor air intake according to the setup specified in	20°F	46,000 Ohms	
	outside of ODT range.	VENTILATION on page 14.	40°F	26,000 Ohms	
		• Remove the ODT leads from the dehumidifier user interface and check the resistance.	60°F	15,500 Ohms	
		Compare the reading with the chart on the right.	80°F	9,500 Ohms	
		100°F 6,000 Ohms			
Dehumidifier is not draining properly.	Drain line blocked or unit not level.	<ul> <li>Verify that the unit is level.</li> <li>Check the drain line blockages and check for a condition of drain cover inse cleaning procedure, or replace with Part #5885 if</li> </ul>	rt. See <b>MAINTENAN</b>	CE on page 5 for	
The HVAC fan turns on unexpectedly.	Dehumidifier is sampling or ventilation in progress.	• The dehumidifier will turn on the HVAC fan during air sampling or as needed to meet the ventilation time.			
Dehumidifier is producing hot air.	Normal function.	Air is reheated across the condenser coil, resulting in a temperature rise between inlet and outlet.			

# SERVICE PARTS



90-2595

No.	Part Description	Part No.
1	EZK Filter, 13.5" x 11.875" x 0.875"	5881
2	Internal Control Board	5444
3	User Interface Assembly	5475
4	Wiring Access Door	5446
5	Hole Cover, UI Ctrl	5447
6	Door, Filter Access	5882
7	Outlet Duct Panel	5449
8	Backflow Damper, 10"	5450
9	Inlet Duct Panel	5451
10	Cover, Outlet	5452
	Fan, 80pt Deh, with 6MFD Capacitor	5883
11	Fan, 100pt Deh, with 12MFD Capacitor	5886
12	Wire Harness, Power	5884

No.	Part Description	Part No.
13	Sensor, Low Temperature	5455
14	Sensor, High Temperature	5456
15	Leveling Foot	5457
16	Capacitor, Run, 50µF	5594
	Capacitor, 6MFD, 250 VAC, 80pt Deh	5582
17	Capacitor, 12MFD, 450 VAC, 100pt Deh	5468
18	Drain Insert	5885
19	Drain Tube + Fitting	5692
NOTS	SHOWN	
	Alert Light with 40' of Cable	5427
	Terminal Block, 4-Position	5589
	Threaded Barbed Drain Fitting	5461
	Condensate Pump with Tubing	4856

#### Terms of Coverage

Your AprilAire® Dehumidifier is expressly warranted to be free from defects in materials or workmanship for five (5) years from date of purchase.

#### What Is Covered

The exclusive obligation of AprilAire under this Limited Warranty shall be, at the sole discretion of AprilAire, to supply, without charge, a replacement for any component or product which is found to be defective. A defective part will be replaced pursuant to this Limited Warranty with a genuine AprilAire part. A defective product will be replaced pursuant to this Limited Warranty with a new AprilAire product of equal or similar features and functionality if the original product has been discontinued or is no longer available.

#### Not Covered by the Limited Warranty

- Consumable or maintenance products, such as, but not limited to: Air Filters, Evaporative Humidifier Water Panels, Steam Canisters, or Steam Humidifier Electrode Wires.
- Products purchased from third parties that were previously used, such as previously-used products purchased from eBay, similar third party/auction sites, or individuals selling used products.
- Labor charges, shipping costs, removal fees, service fees, or reinstallation costs.
- Materials furnished by the installer.
- Damage caused by misuse, abuse, improper installation, or failing to install, use, or maintain the product in accordance with the instructions provided.
- Damage to HVAC equipment caused by improper installation(s) or misapplication installation(s).
- Modifications, changes, repurposing, or alterations to the AprilAire product.
- Extended warranties or satisfaction guarantees offered by third parties.
- Cosmetic damage or normal wear and tear, including, but not limited to: scratches, peeling finish, or dents that do not impede the mechanical functionality of the product.
- Damage caused by acts of nature, including but not limited to: fire, collision, flood, wind, power surge, lighting strike, or mold.
- Damage caused during transit.
- Damage caused during installation due to failure to follow local, state, or federal laws, statutes, codes, or ordinances.
- Damage caused by defects in materials furnished by the installer.

#### **Limit of Liability**

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE AFOREMENTIONED EXPRESS WARRANTY PERIOD. APRILAIRE LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, OTHER THAN DAMAGES FOR PERSONAL INJURIES, RESULTING FROM ANY BREACH OF THE AFOREMENTIONED IMPLIED WARRANTIES OR THE ABOVE LIMITED WARRANTY IS EXPRESSLY EXCLUDED. THIS LIMITED WARRANTY IS VOID IF DEFECT(S) RESULT(S) FROM FAILURE TO INSTALL THE PRODUCT ACCORDING TO THE APRILAIRE INSTALLATION INSTRUCTIONS. IF THE LIMITED WARRANTY IS VOID DUE TO MISAPPLICATION OR IMPROPER INSTALLATION, ALL DISCLAIMERS OF IMPLIED WARRANTIES SHALL BE EFFECTIVE UPON INSTALLATION.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation(s) may not apply to your situation. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### **Register Your AprilAire® Product**



Thank you for choosing AprilAire. Register your product at **aprilaire.com/warranty** to receive important updates and notifications, and to streamline the process in the unlikely event you file a claim.

Your warranty registration information will not be sold or shared outside of this company.

#### Make a Warranty Claim

For questions regarding the Limited Warranty or to initiate a claim, contact AprilAire Customer Service at 1.800.334.6011 Monday through Friday, 7:00 a.m. – 5:00 p.m. Central Time.

At the sole discretion of AprilAire, you may be required to: return the product not later than thirty (30) days after the warranty period to the place of purchase or (if directed) to AprilAire, contact a professional contractor to provide warranty service, submit a product for testing related to a warranty claim, and/or send pictures of the original product with the serial number (if applicable) to AprilAire Technical Support for inspection as a condition to reviewing a claim and/or receiving a replacement product under this Limited Warranty.

AprilAire® is a registered trademark and division of Research Products Corporation. P.O. Box 1467, Madison, WI 53701-1467 USA



10020017A • 12.23 © 2023 AprilAire | aprilairepartners.com | 800.334.6011 AprilAire reserves the right to change specifications without notice.